



Committee on Information Technology

Office of the City Administrator

FY 2024-28 Information & Communication Technology Plan Outline

- I. Message from the City Administrator**
- II. Executive Summary**
- III. Introduction**
 - a. State of City's economic recovery
 - b. Highlight role of technology projects in the recovery
- IV. Strategic Goals**
 - a. Goal 1: Online and Accessible City Services Residents Can Use
 - i. SF.gov & Digital Accessibility (Digital Services, MOD, OCEIA, COIT)
 - ii. Highlight 3 submitted projects
 - b. Goal 2: Integrated City Operations that are Efficient and Cost-Effective
 - i. Gov Operations (CON, OCA, DHR)
 - ii. Data Integration (DataSF)
 - iii. Highlight 3 submitted projects
 - c. Goal 3: IT Infrastructure You Can Trust
 - i. Cybersecurity & Resiliency Initiatives (DT)
 - ii. Highlight 3 submitted projects
- V. Financial Forecast**
 - a. Five-year financials
 - i. Process Overview
 - ii. Scoring Criteria
 - b. Major IT Allocation
 - c. Annual Allocation
- VI. Financial Recommendations**
 - a. Return to pre-COVID levels
 - b. Examine new funding models
- VII. Appendices**
 - a. Legislation
 - b. Administrative Code 22A
 - c. Completed IT Projects
 - d. Major IT Projects
 - e. 5-Year Project Forecast